



# HENDERSEN -WEBB, INC.

Your Hometown Property Management Company for Over 75 Years

June-Aug 2026

**GRILLS MUST BE PLACED 15 FEET FROM THE BUILDING  
PLEASE REMEMBER FIREWORKS ARE ILLEGAL IN MARYLAND**

**BALCONIES/PATIOS:** Enjoy your patio or balcony, please limit the items placed in these locations to lawn furniture only.

## **CARBON MONOXIDE DETECTORS AND / OR SMOKE DETECTORS**

For everyone's safety, please test your smoke detector upon move-in and weekly thereafter. Report any malfunction to Resident Services at 410-628-7700, weekdays from 8:30 a.m. until 6:30 p.m. After hours and on holidays, please call Emergency Maintenance at 410-769-7600.

**FIRE PRECAUTION:** Many grease fires occur when hot cooking pans are left unattended. No matter how long it takes to heat up, never leave a hot pan unattended. A common sign of a soon to be grease fire is smoke. Grease usually smokes heavily before it ignites. If you see smoke coming from the pan, turn the burner off and carefully remove the pan from the heat.

## **RENT PAYMENTS**

The rent is due on the first day of each month, in advance. There are several options available to you to pay your rent. **Remember to always write your address on your payment.**

**ONLINE\*:** Available through Rentcafe. Applicable fees and restrictions may apply.

**DEPOSITORY\*:** You can pay the **CURRENT MONTH'S RENT** by placing your payment in a depository, 24 HOURS PER DAY, 7 DAYS PER WEEK. **There is no transaction fee.**

Cockeysville Payment Center  
14 Hogarth Circle  
Cockeysville, MD 21030

Glen Burnie Payment Center  
405 Hideaway Loop  
Glen Burnie, MD 21061

Columbia Payment Center  
12114 Little Patuxent Parkway  
Columbia, MD 21044

Essex Payment Center  
1408 Browning Drive  
Essex, MD 21221

Catonsville Payment Center  
12 Rambling Oaks Way  
Baltimore, MD 21228

Loch Raven Payment Center  
6809 Sturbridge Drive  
Baltimore, MD 21234

**MAIL\*:** You can mail your rent payment to: **Hendersen-Webb, Inc., P.O. Box 394, Cockeysville, MD 21030-0394**

**PAY BY PHONE\*:** You may call 410-628-7700 and press 3 to pay by personal check, MasterCard, Visa or Discover. The convenience fee is \$20.00 per transaction. Phone pay is currently available weekdays 8:30 a.m. until 3:00 p.m.

**\*Note:** Personal checks are accepted, provided there are no restrictions of any kind on your account. Money orders and cashier's checks are acceptable means of payment, except when paying online.

## **Resident Portal**

Please register to access the Resident Portal at [www.henwebb.com](http://www.henwebb.com). Helpful information is posted there. You can pay your rent online, check your account balance, place a non-emergency service request, print a Resident Referral form and send us an email. You also have the option to opt in to receive emails and/or receive text messages. Scan the QR code to access the portal.

